

Greetings David, 11/18/08

Bill and I want to thank you for your dedication and efforts with the recovery of our gal, Misty. We also welcome you to post this letter on your web site and welcome you to use us as contact referrals.

We know without a doubt, had we not had the good fortune to meet you at your Whole Horse Wellness Clinic last year in Bon Air, Va. Misty would no longer be with us. Without your guidance and logical approach to treating foundered horses, we would have been left with our previous farrier and veterinarian's suggestion to put her down. That thought to this day causes me to get teary eyed. David, you asked us at your last visit what it is you could do that would better your communication between you and future clients. Our answer is: do what it is you are currently doing, we find no fault with your professionalism, we also found your dedication to us and our horse unusual in those in the farrier business.

Now for the web site "energy from clients". If you are looking for a farrier that is 100% dedicated to the wellness of your horse, his name is David Qualls. My husband (Bill) and I suffered through the foundered horse trauma and heartbreak last year [2007]. Our Spanish Arab Gleaming Mist was diagnosed with 4 foundered feet last spring, our vet and farrier talked it over between themselves (Bill and I were left out of this discussion). Once they devised a plan they told us she would need heart bar shoes and would probably need her tendons cut, they then told us this was just a stop-gap and not to expect any real improvement. I was devastated, angry, and scared. Bill was worried about the horse to be sure but he was also concerned about the thousands of dollars we didn't have, that we were about to have to spend. That next day before we agreed to anything Bill had to go to the local feed/co-op/store here in Bon-Air, Va. Just west of Richmond, while there he met David and his Whole Horse Team. Bill says that within 5 minutes he knew he had to get David and his team out to see Misty. That evening, David and his massage therapist drove the 30 miles to visit with us. It became clear almost immediately that this farrier was not just another farrier. David asked us about Misty's routine, he asked to see her pasture, he read the ingredients on her feed bag, he asked about supplements she might be on, he even asked about cats that live around the barn. He was here a good 30 minutes before he asked to see Misty, even then he had Barbara (his team massage therapist who covers the mid Atlantic states and by her own rights a wonderful horse professional) look Misty over. When David did start his evaluation to my surprise he didn't start at Misty's feet, he started at her mouth, and worked his way to the feet, he even had us smell our horse's kidneys; (this is now a daily routine in Misty's care) once he looked at the feet I was sure David had the knowledge Misty and us were going to need.

I have to say this, David had been at the co-op 10 hours that day with his clinic, he spent another two and a half hours with us at our home. My past farriers start acting like they want to leave after being here 10 minutes, with David; Bill and I thought "here is a fellow that is dedicated to his word and work," that alone would have made us consider hiring him, but it was his protocol that sold us enough to try his methods. The protocol is not difficult to follow, but it is critical to the recovery process, and David has the patience to teach "stuck in the mud" horse owners new ideas and better methods to protect the health

and better the horse. With us living here in Va. and David traveling all over the country you might think communication with him would be difficult, I am here to say that it is not the case, he responded to every concern we had, he worked with a local farrier to assist us when we needed help, and his team is just as dedicated to our horse as he is, we never felt "left alone" through the whole process.

Bill and I are pleased to announce, Misty's last x-rays showed a complete recovery, she runs and plays with our other horses, she's never been healthier! According to David we expect to be riding Misty by Thanksgiving [2008] and because of David's care and instruction Bill and I are much better horse owners today!

Just for the record: When David say's his evaluations are free, he means it. We pleaded with him to except a fee for driving the 30 minutes after his clinic, he would have no part of it. After knowing David for more than a year now I can honestly say with him it is as his motto say's "all about the horse". Allow him to be your farrier and you will see it's really all about YOUR horse!

Thank You, David!!

Bill & Carol Whitehead
Bon-Air, Va.